

FAQs

Hospitality customers serviced by WCC Vancouver with a Web Store account

Do I need a Hospitality Product Catalogue account?

- No. If you have an active Web Store account, you do not need to register for a Hospitality Product Catalogue account. Wholesale prices will automatically be visible in the Web Store starting July 20, 2020.

When will Web Store have the wholesale prices available?

- Wholesale prices will be automatically uploaded and visible in Web Store starting July 20, 2020.

Do I automatically get wholesale prices today since I'm on Web store?

- Wholesale prices will be visible in Web Store and displayed on your invoice starting July 20, 2020. Until then, all hospitality customers will continue to see retail price in Web Store and on their invoices.